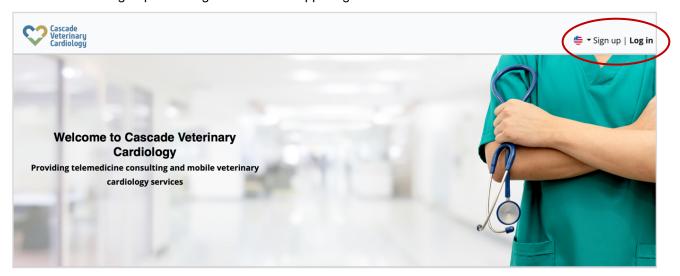


Welcome to Cascade Veterinary Cardiology

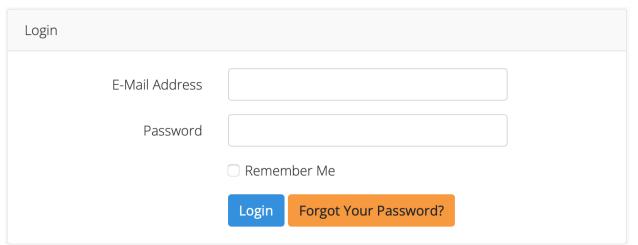
The following instructions have been provided to allow users to sign-in to our online case submission and reporting platform hosted by Timeless Veterinary Systems. If you have questions or need additional assistance, please do not hesitate to contact our team directly at the contact information below.

Access the following site on your web browser, and be sure to bookmark for facilitate future log-in.
https://timelessveterinary.community/landing/CVC

2. Locate the 'Sign up' and 'Log-in' links in the upper right corner



3. If you have already registered or have been pre-registered, you can log-in with your user email address and password.



*If you have not yet registered, click the 'Sign-up' link and input the required clinic and user information. After your account has been confirmed and activated, you will be contacted soon (typically less than 24 hours) with additional log-in information.

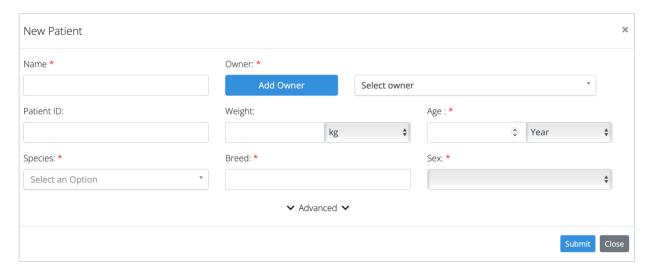
Submitting a case or service request

 To submit a request for an in-clinic consultation and/or telemedicine case review, begin by clicking on the 'Create New Case' icon to the right of the current service list.

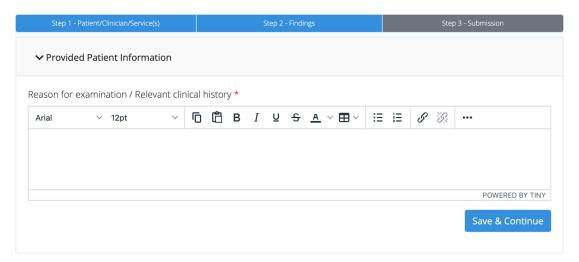
Create New Case

- 2. Select a service to be provided from the drop-down list.
- 3. Enter patient information

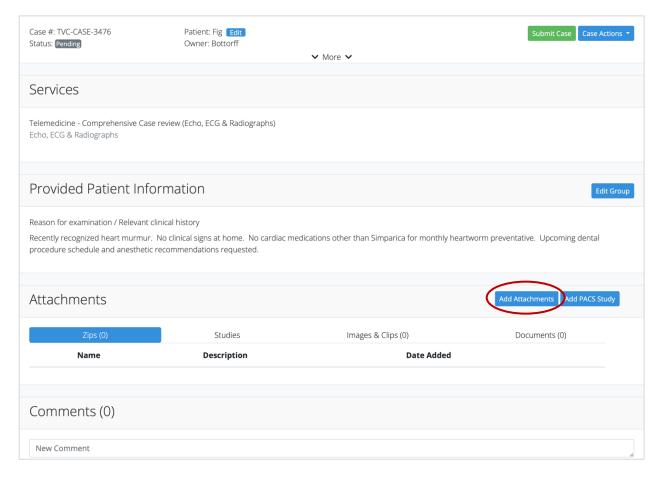
If the patient has already been entered into the CVC Timeless database, select a patient from the drop-down list. If the patient has not previously been entered, choose 'Add Patient' and enter the necessary patient information (*Note: items marked with a red asterisk* are required*). Once the patient information has been input, click 'Submit'.



4. Enter any necessary patient information (including reason for examination/relevant clinical history, physical examination findings, medications, response to therapy, etc.) as well as clinical questions or concerns to be addressed.



5. Upon entering the necessary patient information and clicking 'Save & Continue', you will be directed to the consult report page where you can review the case request details and also attach any necessary documents to be reviewed or that are relevant to the case (i.e., thoracic radiographs, ECG recordings, medical records, bloodwork). Attachments can be added by clicking the 'Add Attachments' link. This will open a new window where files can be located and uploaded or added using a drop and drop feature.



A 'Comments' section is also available at the bottom of the page where additional comments can be input that will not appear on the final report.

6. Once all patient information and related documents have been input, the consultation request can be submitted by clicking the 'Submit Case' button. This will automatically inform the Cascade Veterinary Cardiology team of your case request. If an inclinic/mobile evaluation has been requested, your clinic will be contacted within 24 hours to schedule the consultation. If you have requested a telemedicine service, you will automatically receive an email with a finalized report when the case has been reviewed.

Submit Case